

## **Cambria Countertop Care & Maintenance Statement**

Maintaining your Cambria is easy. Simply wash with warm water and pH neutral, non-abrasive cleaners such as Formula 409<sup>®</sup> or Simple Green<sup>®</sup>, with a clear water rinse. For dried spills, a wet cotton cloth should be used. Avoid bleach; alkaline (high pH) cleaners such as oven cleaner, abrasive cleansers such as Comet<sup>®</sup>, Soft Scrub<sup>®</sup> products or products containing pumice, SOS<sup>®</sup> pads and other similar products, paint removers, furniture strippers, tarnish or silver cleaners or the like. DO NOT apply any sealers, penetrants or topical treatments to Cambria under any circumstances. If you have any questions about whether a specific product is acceptable, please contact Cambria.

- 1. Cambria is pure natural quartz. Variation in the natural stone (quartz) color, pattern, size, shape and shade are inherent and unique characteristics to be expected with this product. This does not affect the product performance in any manner.**
- 2. Cambria is structurally more resistant to surface damage than other stone. However, all stone can be damaged by excessive force or pressure.**
- 3. Cambria is not a seamless product, seams are visible. Where there are seams the product pattern and shade can change (countertops).**
- 4. Natural stone surfaces can be damaged by sudden and rapid change of temperature especially near the edges, as well as direct or sustained heating of the top. Cambria may not withstand the direct transfer of heat from pots and pans and other cooking units such as electric frying pans and griddles, and some crock-pots or roaster ovens and heat lamps. Therefore, the use of a hot pad or trivet is always recommended.**
- 5. Cambria semi-gloss products will appear dull and will not shine (floor tile).**
- 6. Cambria installation is optimized when walls and cabinets are properly prepared for installation. This includes but is not limited to structurally sound, straight, level and square walls and cabinets, lack of which may cause poor installation and poor seam fit, or inconsistent countertop overhang and placement.**
- 7. Cambria installation does not include qualification of any sink or stove cutouts (any cutouts), faucet hole locations or cabinet sizes. Cambria IS NOT responsible for verifying if sinks, stove or other cutout appliances, cabinets and faucet hole locations fit together well, or at all. This is the responsibility of the homeowner, general contractor, or the like. Cambria will fabricate cutouts per supplied model/template information. Cambria IS NOT responsible for the accuracy of the information provided.**
- 8. Cambria installation does not include any plumbing or electrical work (countertops).**

For Customer Service inquiries, please dial 1-866-CAMBRIA.